

125920 O3
Nebraska Medicaid Enrollment Broker
Attachment 5 – CMS Certification Outcomes

Outcome Reference #	Outcome Description	CMS Required Regulatory Source(s) or State Specific	Outcome Applicability
MM01	The system auto-assigns managed care enrollees to appropriate managed care organizations, per state and federal regulations.	CFR 42 438.54	MM01 is fully applicable.
MM02	The system sends notice, or facilitates, to the enrolled member with an initial assignment, a reasonable period to change the selection, and appropriate information needed to make an informed choice. If no selection is made, the system either confirms the original assignment, or assigns the member to FFS.	CFR 42 438.10, 438.54	MM02 is partially applicable. The system sends notice, or facilitates, to the enrolled member with an initial assignment, a reasonable period to change the selection, and appropriate information needed to make an informed choice. If no selection is made, the system maintains the auto-assignment.
MM03	The system disenrolls members at the request of the plan and in accordance with state procedures.	42 CFR 438.56(b) (c), and (d)	MM03 is fully applicable.
MM04	Disenrollments are effective in the system the first day of the second month following the request for disenrollment.	42 CFR 438.56(e)	MM04 is fully applicable.
MM05	The system notifies enrollees of their disenrollment rights at least 60 days before the start of each enrollment period. This notification is in writing.	42 CFR 438.56(f)	MM05 is fully applicable.
MM06	To prevent duplication of activities, enrollee's needs are captured by the system so that MCOs, PIHPs, and PAHPs can see and share the information (in accordance with privacy controls).	42 CFR 438.208(b)	MM06 is not applicable. The Enrollment Broker does not capture enrollee needs. The MCOs are responsible for Health Risk Assessments.
MM07	The system allows beneficiaries or their representative to receive information through multiple channels including phone, Internet, in-person, and via auxiliary aids and services.	42 CFR 438.71	MM07 is partially applicable. The system allows beneficiaries or their representative to receive information through multiple channels including phone, Internet, and via auxiliary aids and services.

MM08	The state provides content required by 42 CFR 438.10, including but not limited to definitions for managed care and enrollee handbook, through a website maintained by the state.	42 CFR 438.10(c)	MM08 is fully applicable.
MM09	Potential enrollees are provided information about the state's managed care program when the individual become eligible or is required to enroll in a managed care program. The information includes, but is not limited to the right to disenroll, basic features of managed care, service area coverage, covered benefits, and provider directory and formulary information.	42 CFR 438.10(e)	MM09 is partially applicable. Potential enrollees are provided information about the state's managed care program when the individual become eligible or is required to enroll in a managed care program. The information includes, but is not limited to the right to disenroll, basic features of managed care, covered benefits, and provider directory.
MM10	The system maintains an up-to-date (updated at least annually) fee-for-service (FFS) or primary care case-management (PCCM) provider directory containing the following: - Physician/provider - Specialty - Address and telephone number - Whether the physician/provider is accepting new Medicaid patients (for PCCM providers), and the physician/provider's cultural capabilities and a list of languages supported (for PCCM providers).	Section 1902(a)(83), 1902(mm), SMD # 18-007	MM10 is fully applicable.
MM11	The system captures enough information such that the state can evaluate whether members have access to adequate networks. (Adequacy is based on the state's plan and federal regulations).	42 CFR 438.68	MM11 is not applicable. The Enrollment Broker system does not capture information such that the state can evaluate whether members have access to adequate networks. Network adequacy is evaluated through Nebraska's EQRO vendor. Adequacy reports are also provided by the MCOs.